

EcoCare for Single-Phase UPS Quick Start Guide

mySchneider Contract Activation

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1. Register for mySchneider

Creating Your mySchneider Account

1. If this is your first time logging into mySchneider, click **register here** and enter your user details. If you're already a user, please log in with the same link and go straight to chapter 2 of this guide.

Register

Create one account for all Schneider Electric applications

Use your social media account to register:

or

Email

Name (First and Last)

Password

Location

I'd like to receive news and commercial info from Schneider Electric and its affiliates via electronic communication means such as email, and I agree to the collection of information on the opening and clicks on these emails (using invisible pixels in the images), to measure performance of our communications and improve them. For more details, please read our [Privacy policy](#)

Yes No

We process account registration information and connection logs for authentication and application access management ... [Privacy notice](#)

I'm not a robot

reCAPTCHA
Privacy - Terms

Register

[Return to login](#)

2. Verify your account with the code sent to your email address
3. Review the Terms of Use
4. Enter your Company Name

Search your company

Company name ⓘ Tax ID ⓘ Account ID ⓘ

Company name *	City(Optional)	State(Optional)	Zip code/Postal co...	
<input type="text" value="Enter Company name"/>	<input type="text" value="Enter City"/>	<input type="text" value="Enter State"/>	<input type="text" value="Zip code/Postal cc"/>	<input type="button" value="Search"/>

5. If Company is not found, click **Register your Company**



Your company is currently not in our directory.

Please register your company now in order to complete creating your account

[Register your company](#)

6. Choose your Business Type (**End User**)

Choose your Business Type

I am a ...

<p>End User <input type="checkbox"/></p> <p>An End User is an Organization Entity that is using products, equipment, systems, services of Schneider Electric for the its own need; or real estate Developer encompassing activities that range from the renovation and re-lease of existing buildings to the purchase of raw land and the sale of developed land or parcels to others.</p>	<p>B2B Distribution <input type="checkbox"/></p> <p>Buys and resells large quantities of products to electrical and automation professionals</p>	<p>IT Solution Provider <input type="checkbox"/></p> <p>Offers products with added features as an integrated product or complete turnkey solution</p>
<p>B2C / DIY <input type="checkbox"/></p> <p>B2C / DIY sells goods in small/individual lots PRIMARILY to Consumers and/or diffuse end-users (handymen, small offices...) and typically from stores, kiosk or and/or internet e-commerce.</p>	<p>Panel Builder <input type="checkbox"/></p> <p>Designs, assembles, tests, optimizes, installs or commissions MV/LV switchboards or control panels</p>	<p>Design Firm <input type="checkbox"/></p> <p>Design Firms are companies whose core activity are to define and write the technical characteristics of a Project (Design & Spec). They are mainly: Consulting Engineers, Architects, Design & Build Design Offices, and Project Managers.</p>
<p>Original Equipment Manufacturer <input type="checkbox"/></p> <p>Original Equipment Manufacturer (OEM) is a manufacturer of machines or equipment, which are sold to be part of an industrial or commercial process. OEM usual added value covers the machine life cycle aspects, such as, design, engineering, production (purchase / logistics, configure / build, install / commission), operation (operate / maintain), that originally manufactured the product.</p>	<p>System Integrator <input type="checkbox"/></p> <p>Specializes in bringing together component subsystems into a whole and ensures its functioning</p>	<p>Contractor <input type="checkbox"/></p> <p>Selects, buys, installs, commissions & services electrical installations at an end user's site</p>

[Back](#) [Next](#)

7. Choose Area of Focus that best describes your company

What is your Area of Focus

What represents you best as an End User ?

<p>Small/Medium End User <input type="checkbox"/></p> <p>Small/Medium End User is an Organization Entity that is using products, equipment, systems, services of Schneider Electric for the its own need, whose personnel and revenue numbers fall below certain limits, that are difened separately in each country, e.g. <200 employees in South Africa, <250 in Europe, <500 in USA, etc.</p>	<p>Owner / Operator <input type="checkbox"/></p> <p>Sole proprietors of their business that both own the building(s) and operate facilities.</p>	<p>Developer and Operator / Building Operator <input type="checkbox"/></p> <p>Large enterprises that finance and operate large buildings.</p>
<p>Large End User <input type="checkbox"/></p> <p>Large End User is an Organization Entity that is using products, equipment, systems, services of Schneider Electric for the its own need, whose personnel and revenue numbers fall above certain limits, that are difened separately in each country, e.g. >200 employees in South Africa, >250 in Europe, >500 in USA, etc.</p>	<p>Home Builder / Home Developer <input type="checkbox"/></p> <p>Mid-size or large companies that buy land, build houses and sell properties to homeowners.</p>	

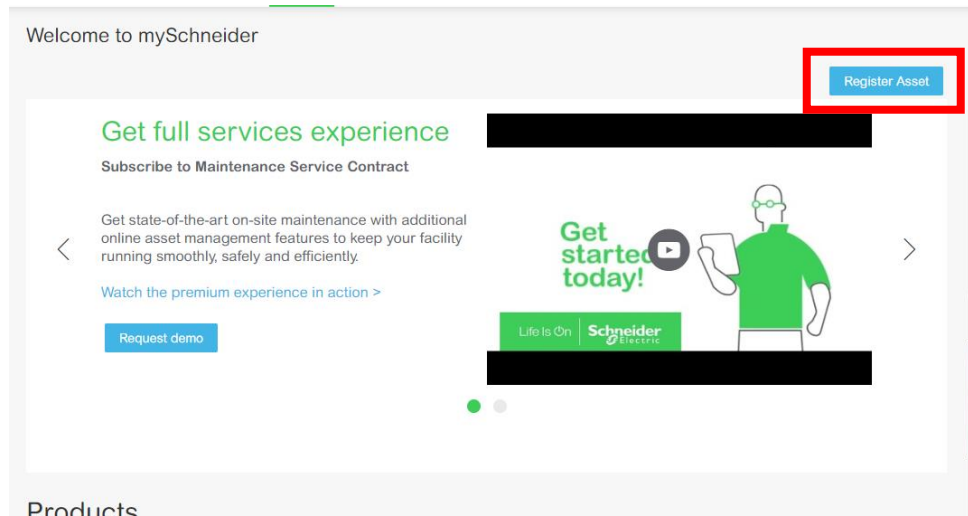
8. Click **Submit**

9. Click **Register Asset**

2. Register your Schneider Electric Asset

Adding your asset to your Installed Base

1. Click **Register Asset**



2. Enter **model number** of UPS and click **Next**

Register Asset

1 Enter reference number or select asset name — 2 Select

Enter reference number

Commercial reference*

Cancel Next

3. Click **Create new site**

All Sites (0)

Select asset location

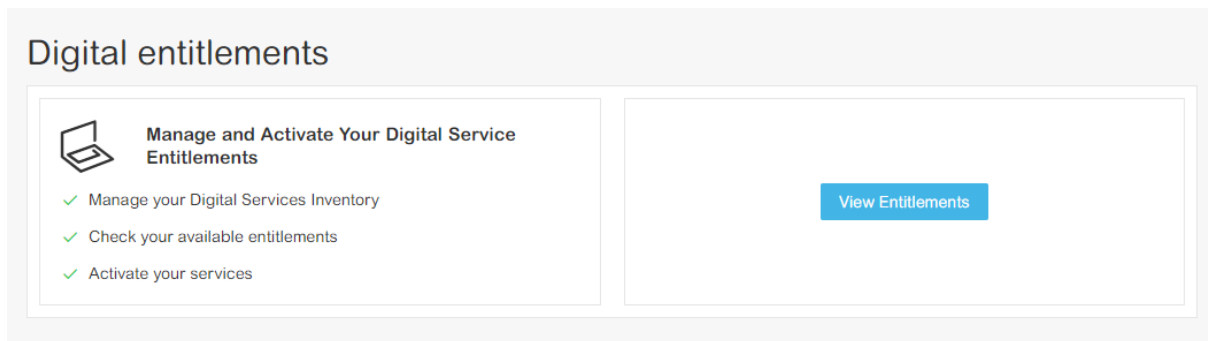
Create new site >

4. Enter company name and address, and click **Next**

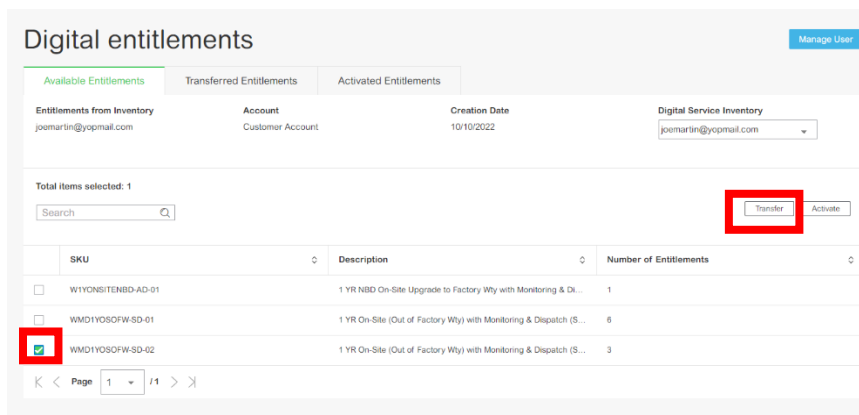
5. Enter UPS Serial Number and Installation Date
6. Click **Register Now**
7. You now have the ability to either transfer your digital entitlements to another user to activate (chapter 3) or you may activate yourself (chapter 4) to complete the process

3. Transferring contracts

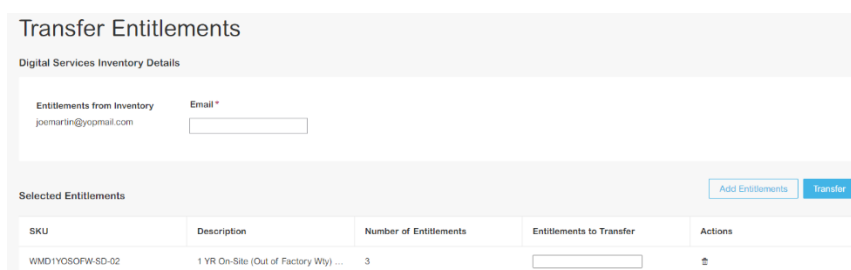
1. Navigate back to **Overview** tab and click on **View Entitlements**



2. Select the Digital Entitlement that is to be activated, and click **Transfer**



3. Enter Contact details for user who will be managing the UPS equipment, as well as the quantity which must be transferred

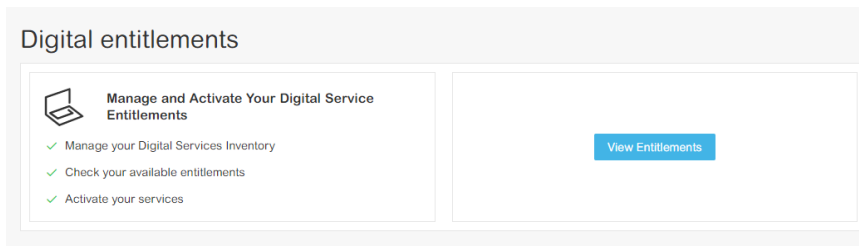


4. If additional entitlements need to be added to the transfer, click **Add Entitlements**, and repeat the previous steps
5. Confirm details are correct, and click **Transfer**
6. The details of this transfer can now be found under the tab **Transferred Entitlements**

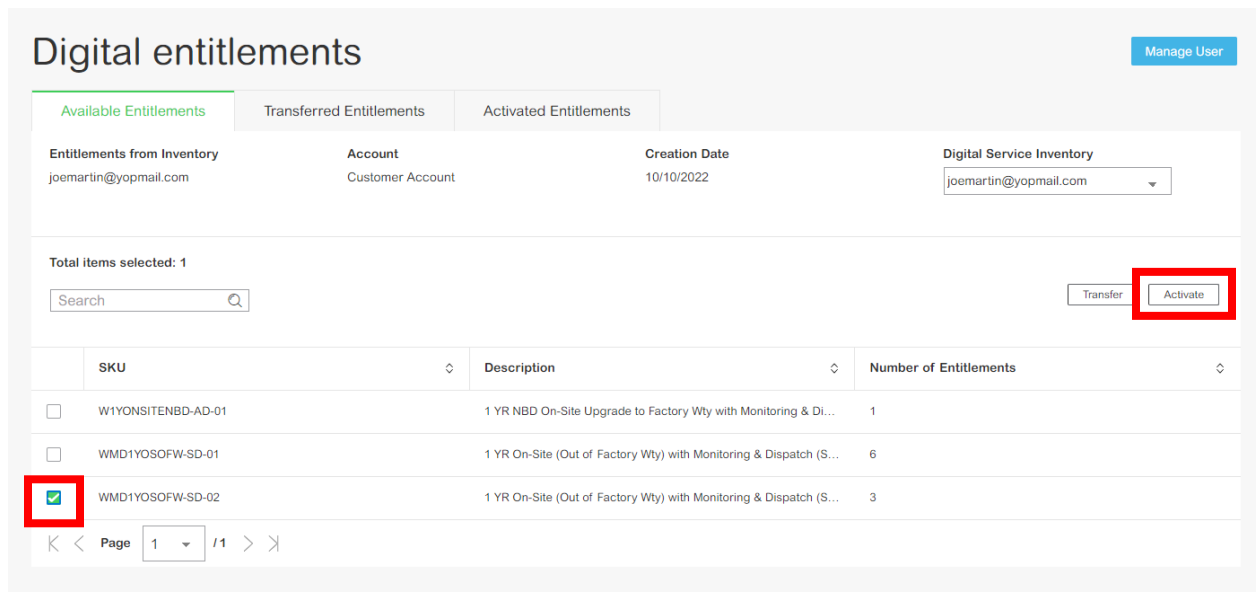
4. Activating Contracts

Activate an EcoCare Digital Contract

1. Navigate to **Overview** tab and click on **View Entitlements**




2. Select the Digital Entitlement that is to be activated, and click **Activate**









3. Enter Contact details for user who will be managing the UPS equipment. The contract start date you input here should reflect the date you installed the product.

Contact Name	Contact Email *	Start Date
<input type="text"/>	<input type="text"/>	<input type="text" value="mm/dd/yyyy"/>

4. Select the **+** button next to the entitlement you wish to activate

Selected Entitlements ⓘ				Add Entitlements	Activate
SKU	Description	Number of Entitlements	Actions		
WMD1YOSOFW-SD-02	1 YR On-Site (Out of Factory Wty) with Monitorin...	3			

5. Select the asset to apply this contract to, and click **Add Asset**

Search installed base 						
Asset name / Serial number	Asset tag/ Asset location	Under warranty	Under contract	Obsolescence status	Connected	Notify me
<input checked="" type="checkbox"/> APC Smart-UPS X-... 5 2011T77119	-- Customer Site					

6. Confirm details are correct, and click **Activate**
7. The details of the contract can now be found under the tab called **Activated Entitlements**

Completion

Congratulations, your contract has been activated, and your EcoCare for Single-Phase UPS services membership will begin!

You can view your contract in the **Activated Entitlements** tab, and a member of our Connected Services Hub will reach out in order to confirm that they are able to view your UPS for proactive monitoring. Please ensure that you also connect your Smart-UPS either to the IT Gateway via your Network Management Card or connect via SmartConnect to take advantage of 24/7 Remote Monitoring and other cloud-based EcoCare features.

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